

eFC Enterprise Architecture

Introduction

eFileCabinet has 3 Legacy platforms and 1 flagship platform that all legacy platforms are migrating to.

Reference: [Utopia Architecture.pptx](#)

Flagship

- Rubex (Codename Utopia)

Legacy Platforms

- eFileCabinet Desktop (Codename efc)
 - Customers Self-host
- eFileCabinet Online (Codename Tandoori)
 - SaaS only
 - *No longer sold
- SecureDrawer (Codename SD)
 - SaaS only
 - *No longer sold separately

Supporting Systems

The following are systems utilized to support selling, supporting, and provisioning these platforms.

- Salesforce
 - CRM for Sales and Support
 - Used for sales and support of all platforms
- Zuora
 - Used for billing customers
 - Tightly integrated with Salesforce
- Hub (efc-maintained and operated)
 - Used for provisioning accounts in all 4 platforms

- Used for serving Eulas to customers
- Used for controlling partner branding/labeling
- Marketplace
 - Used for direct customer purchases
 - Primarily used at Trade shows.
 - Designed to provide a self-provisioning portal for customers.

Legacy Supporting Systems

The following are system previously used for selling, supporting, and provisioning

- Bontbok
 - Utilized for controlling user access within the Hub, BontBok, and BontBok360 systems.
 - Utilized to serve eFileCabinet Desktop with updates.
- Bontbok 360
 - Serviced self-provisioning pages for customers
 - Handled billing for eFileCabinet Online customers

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