

# Utopia Architecture

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# eFC Enterprise Architecture

## Introduction

eFileCabinet has 3 Legacy platforms and 1 flagship platform that all legacy platforms are migrating to.

Reference: [Utopia Architecture.pptx](#)

## Flagship

- Rubex (Codename Utopia)

## Legacy Platforms

- eFileCabinet Desktop (Codename efc)
  - Customers Self-host
- eFileCabinet Online (Codename Tandoori)
  - SaaS only
  - \*No longer sold
- SecureDrawer (Codename SD)
  - SaaS only
  - \*No longer sold separately

## Supporting Systems

The following are systems utilized to support selling, supporting, and provisioning these platforms.

- Salesforce
  - CRM for Sales and Support
  - Used for sales and support of all platforms
- Zuora
  - Used for billing customers
  - Tightly integrated with Salesforce
- Hub (efc-maintained and operated)
  - Used for provisioning accounts in all 4 platforms
  - Used for serving Eulas to customers

- Used for controlling partner branding/labeling
- Marketplace
  - Used for direct customer purchases
  - Primarily used at Trade shows.
  - Designed to provide a self-provisioning portal for customers.

## Legacy Supporting Systems

The following are system previously used for selling, supporting, and provisioning

- Bontbok
  - Utilized for controlling user access within the Hub, BontBok, and BontBok360 systems.
  - Utilized to serve eFileCabinet Desktop with updates.
- Bontbok 360
  - Serviced self-provisioning pages for customers
  - Handled billing for eFileCabinet Online customers

# Enterprise Architecture Diagram

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