

Operations Team

Below are a list of individuals on the operations team and the areas/subjects they can help you with.

Name	Can Help You With
Eric Seljaas <i>Chief Customer Officer</i> Executive Operations	
Jeff Moss <i>VP, Customer Success</i> Customer Success	
Zack Johnson <i>Manager of Onboarding & Professional Services</i> Professional Services	
Eric Barker <i>Director of Customer Success & Support</i> Customer Success	amendments to add features to user accounts, questions on accounts in hub / what features they have, questions on legacy software/features compared to current questions on legacy accounts and moving them to our latest platforms, migration process questions renewal process, upsell strategies and cross-sell strategies.
Jordan Alfieri <i>Manager of Customer Success</i> Customer Success	
Jeff Alfieri Strategic Onboarding Manager Customer Success	
Mark Shepherdson Technical Customer Success Manager Customer Success	

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