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Marketing Team

Name	Can Help You With
Whitney Goldstein Director of Marketing	

FinOps Team

Name	Can Help You With
Russell Winfield <i>SVP of Finance</i>	<ul style="list-style-type: none">• When you're not sure who in FinOps to ask• Stock options questions
Ashley Turney <i>Corporate Controller</i> Finance	<ul style="list-style-type: none">• Paycheck questions• Audit questions
Matt Davis <i>Manager of Revenue Operations</i> Finance	<ul style="list-style-type: none">• Department budget questions• Spend approvals
David Booth <i>Sr. G/L Accountant</i> Finance	<ul style="list-style-type: none">• Accounts payable questions
Kate Madrian <i>Staff Accountant</i> Finance	<ul style="list-style-type: none">• Employee expense reimbursement questions (email expenses@efilecabinet.com)
Alex Whetstone <i>Jr. Salesforce Administrator</i> Revenue Operations	<ul style="list-style-type: none">• Any questions relating to the following business operations systems:<ul style="list-style-type: none">◦ Salesforce (includes CPQ and Billing)◦ Elements.cloud (new tool we are getting here soon)◦ Chili Piper◦ Outreach◦ Avalara◦ Gong◦ Marketo integration (Other questions see Mirella De Rossi)◦ DocuSign◦ OwnBackup◦ Totango integration (Other questions see Mike Edlefsen)◦ ZoomInfo◦ Apollo.io

Cassidy Cloward
Collections Representative
Revenue Operations

Product Team

Name	Can Help You With
David Graham <i>Chief Product Officer</i> Product Development	Leads the overall Product Development team. Can help with: <ul style="list-style-type: none">• Product strategy and roadmap• Product Development team and processes
Craig Butler <i>Quality Assurance Engineer</i> Quality Assurance	
Eric Folk <i>Sr. Quality Assurance Engineer</i> Quality Assurance	
Royce Williams <i>Principal Software Engineer / Team Lead</i> Product Development	Leads one of our Engineering teams (“Midnight Robots”). Can help with: <ul style="list-style-type: none">• Technical approach and priorities• Product Development team and processes
Kendra Bryant <i>Software Engineer</i> Product Development	
Peter Williams <i>Sr. Software Engineer</i> Product Development	
Ryan Brinton <i>Jr. Software Engineer</i> Product Development	
Quinn Godfrey <i>Principal Software Engineer / Team Lead</i> Product Development	Leads one of our Engineering teams (“Code Monkeys”). Can help with: <ul style="list-style-type: none">• Technical approach and priorities• Product Development team and processes

<p>Bryan Christensen <i>Sr. Software Engineer/ Product Owner</i> Product Development</p>	<p>Product owner organizing the work for one of our Engineering teams (“Code Monkees”). Can help with:</p> <ul style="list-style-type: none"> • Initiative status and priorities • Product Development team and processes
<p>Joshua Reese <i>Software Engineer</i> Product Development</p>	
<p>Rachel Hicken <i>Software Engineer</i> Product Development</p>	
<p>Brock Cutler <i>Product Manager</i> Product Management</p>	<p>Drives product priorities and definition. Can help with:</p> <ul style="list-style-type: none"> • Product questions and feedback • Initiative priorities and roadmap status
<p>Logan Cameron <i>Senior Product Designer</i> Product Management</p>	<p>Drives product design for overall product and new initiatives. Can help with:</p> <ul style="list-style-type: none"> • Design and usability questions and feedback • User research
<p>Maria Haynie <i>Senior Product Designer</i> Product Management</p>	
<p>Brian Rice <i>Cloud Architect</i> Security Dev Ops</p>	
<p>Emily Nash <i>SOC & Tier 3 Ops Specialist</i> Security Dev Ops</p>	
<p>Taylor Davis <i>Cloud Ops Engineer</i> Security Dev Ops</p>	<p>Security - contract redlines Governance, risk, and compliance</p>

People & Places Team

Name	Can Help You With
<p>Ena Milić <i>HR Manager</i> People & Places</p>	<p>Company Events & Meetings Company Policies and Procedures HR/Payroll/Benefit Questions Hiring & Onboarding Recruiting Employment Verifications Facilities Concerns & the Costco Order Terminations Investigations Employee Handbook Compliance Assistance (SOC / IT & ISO 27001) Annual Form 5500, Annual Workers' Compensation Audits 1099 Contractors</p> <p>For Managers: Employee Performance, Annual Performance Reviews, Training Systems I manage: SplashTrack, Replicon</p>

Sales Team

Name	Can Help You With:
Dave Smith <i>Chief Revenue Officer</i> Sales Enablement	
Susan Don <i>VP, Channel & Alliances</i> Sales Enablement	
David Gaisford <i>Senior Sales Engineer</i> Sales Engineering	Technical Sales and Training
Jim Wheeler <i>Solution Engineer</i> Sales Engineering	Technical Sales

Growth Account Executives

selling to customers with <99 employees

Strategic Account Executives

selling to customers with 100+ employees

Scott Probert
Stephen Allen

SDR

Operations Team

Below are a list of individuals on the operations team and the areas/subjects they can help you with.

Name	Can Help You With
Eric Seljaas <i>Chief Customer Officer</i> Executive Operations	
Jeff Moss <i>VP, Customer Success</i> Customer Success	
Zack Johnson <i>Manager of Onboarding & Professional Services</i> Professional Services	
Eric Barker <i>Director of Customer Success & Support</i> Customer Success	amendments to add features to user accounts, questions on accounts in hub / what features they have, questions on legacy software/features compared to current questions on legacy accounts and moving them to our latest platforms, migration process questions renewal process, upsell strategies and cross-sell strategies.
Jordan Alfieri <i>Manager of Customer Success</i> Customer Success	
Jeff Alfieri Strategic Onboarding Manager Customer Success	
Mark Shepherdson Technical Customer Success Manager Customer Success	